



Group Reservations

Group Policies and Procedures:

Tickets:

- A minimum of 20 tickets must be purchased to qualify for the group discount rate. All group purchases are final.
- Group reservations are required and must be made at least 48 hours in advance by filling out the Group Reservation form found online at www.waterworkswaterpark.com
- Payment is due upon arrival. No billing or invoicing will be allowed. Tickets are non-refundable.
- ONE designated group representative checks in at front gate and will purchase tickets with ONE form of payment. Accepted payments: cash, check (payable to PWC), VISA, Discover, American Express, and MasterCard.
- All reservations are first-come, first-serve, and are subject to availability and capacity of the waterpark on any given day.
- Groups may arrive at any time during the hours of operation.
- For hours of operation please visit www.waterworkswaterpark.com.
- The purchase or use of a group ticket indicates your consent for photographic images for promotional purposes.
- Group discount offer is good Monday thru Friday only with reservation. Weekend group rate available with pavilion rental only.

Food Policies:

- Outside food or drink (with the exception water) will not be permitted into Waterworks Waterpark. This includes bag lunches and/or other snacks. We recommend leaving food and drinks on the bus and utilizing outdoor picnic areas.
- All bags, coolers, and backpacks are subject to search. No glass or alcohol are permitted.
- Groups that are interested in purchasing pizza and drinks for their group should contact site manager for pricing and availability.

Facility Use:

- The following safety and supervision ratios must be maintained at all times:
 - Ages 6 & older – 1 adult for every 10 children
 - Under 6 – 1 adult for every 5 children.
- Coast guard approved life jackets are recommended for guests under 48”.
- Coast Guard approved life jackets are supplied at no charge to guests on a first come, first-serve basis.

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Waterworks Waterpark

5301 Dale Blvd. • Dale City, Va 22193 • (703) 792-8415
www.waterworkswaterpark.com • email: waterworks@pwcgov.org

- If inclement weather that causes the facility to close during operations, rain checks will be issued to guests per the facility rain check policy. Group rain checks will be issued to the purchaser of the group tickets only and will not be issued to individuals in the group.
 - Rain checks will not be issued within 2 hours of scheduled closing time.
- Use of a group ticket constitutes acceptance by the patron of the rules and regulations of Waterworks Waterpark.
- All swimming guests must wear proper swimming attire. Cutoff jeans, tank tops, or gym shorts are not acceptable swimming attire.
- Waterworks Waterpark is not responsible for any lost or stolen items from lockers or park grounds.